# **2024 CPD e-Portfolio Update Manual** Recording Accredited CPD Activity Attendance



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## Introduction

In its attempt to provide the utmost support to the healthcare practitioners (HCPs) in the State of Qatar and improve their experience with the "National CME/CPD Electronic System", the Accreditation Section (AS) of Department of Healthcare Professions (DHP) has rolled out a new enhancement (update) to the "CPD Provider" and the "CPD e-Portfolio" portals of the System.

Following the implementation of the mentioned enhancement/update (on January 7, 2024), healthcare practitioners will **no longer be required to self-record** their attendance of DHP-accredited CPD activities (Category 1 and accredited assessment Category 3 CPD activities of the National CPD Framework) conducted in the State of Qatar. **Instead**, **attendance** of such activities **will be directly reported**, **to DHP**, **by the CPD activity providers** and, once the reporting is done and notified to the HCPs (by email notifications), healthcare practitioners will only have to complete a simple" reflection and feedback" section in their "CPD e-Portfolio" accounts to be able to claim the credits for the CPD activity attended.

It is to be noted that healthcare Practitioners will still be able to self-record, in their e-Portfolio accounts, their participation in CPD activities accredited by DHP-recognized international accreditation bodies **and** developed outside the State of Qatar, as well as their participation in Category 2 (self-directed learning) and non-accredited Category 3 (other assessment) CPD activities, as usual.

It is to be also noted that, for a 2 months transitional period (ending March 6, 2024), **DHP-AS shall** allow healthcare practitioners to self-record DHP-accredited/-recognized CPD activities **previously attended** during their current CPD cycle. Following the end of this transitional period, HCPs shall not be able to self-record any previously attended DHP-accredited CPD activity.

### **Abbreviations**

Acronym	Description
CME	Continuing Medical Education
CPD	Continuing Professional Development
DHP	Department of Healthcare Professions
AS	Accreditation Section

## Sign In

User must enter URL as <u>https://accreditation.moph.gov.qa</u> in the browser address bar to login to **National CME/CPD Accreditation system**.

Alternatively, user can access through DHP website (<u>https://dhp.moph.gov.qa/</u>) following below steps.

- Enter URL as <u>https://accreditation.moph.gov.qa/</u> in the browser address bar .
- Login page contains three different tab section for different users to login as "CPD ePortfolio". Click on the "CPD ePortfolio" tab section and enter your Username and Password in text box and click on "Sign in" button (Refer below figure).
- Check the **Sign me in automatically** (optional) (Only choose this option if you are logging in from your personal computer).

وزارة الصحـــة العامـــة Ministry of Public Health Setter of Qettr - دولسة فظهر - بر
Please click the appropriate tab for the required domain The website will be under scheduled maintenance every Thursday from 3.00 PM to 4.00 PM, Kindly plan your activities accordingly
CPD ePortfolio <u>CPD Provider</u>
Use the DHP Registration System Credentials for login.
Email
Password
Forgot Password?
Sign me in automatically
CPD ePortfolio
you need to have a valid active license
god need to nave a valid active license

## Home Page

In the Home section, there is a new tab created called "Attended CPD Activities." (Refer to the below figure).

	-	Profile Details					
		Email	Phone				
	01	JhonDoe@hotmail.com	0000 0000				
		Place of Work	Expiry Date				
	Jhon Doe P100 Physician	Polyclinic Doha + Record CPD Activity	License No Expiry Date	: P100 9 : 16 Apr 2021		Q	
My Portfolio Attended C	My Incomplete CPD Activities	My Completed CPD Activities My PDP	My Reports Atten	ded CPD Activities	<b>—</b>		
Category		Activity Title		Pending Credit	Activity Completion Date	Last Action Performed	Get CPD Credit
				2.00	16/04/2022	07/12/2023	Get CPD Credit
				1.00	16/04/2022	07/12/2023	Get CPD Credit
				1.00	12/07/2023	23/10/2023	Get CPD Credit
				1.00	10/12/2022	22/10/2023	Get CPD Credit
				1.00	11/10/2023	16/10/2023	Get CPD Credit

#### Attended CPD Activities Dashboard

- The "Attended CPD Activities" dashboard will show a list of DHP-accredited CPD activities reported (by the CPD activity providers) to be attended by the healthcare practitioner and still pending his/her completion of the "Reflection and Feedback" part.
- Click C Get CPD button to complete the "Reflection and Feedback" part and claim the CPD activity's CPD credits.

y Portfolio My Incomplete C	PD Activities My Completed CPD Activities My PDP My F	eports Attend	led CPD Activities			
ttended CPD Activities						
Category	Activity Title		Pending Credit	Activity Completion Date	Last Action Performed	Get CPD Credit
			2.00	16/04/2022	07/12/2023	Get CPD Credit
			1.00	16/04/2022	07/12/2023	Get CPD Credit
			1.00	12/07/2023	23/10/2023	Get CPD Credit
			1.00	10/12/2022	22/10/2023	Get CPD Credit
			1.00	11/10/2023	16/10/2023	Get CPD Credit

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#### Reflection and Feedback

5

• Complete the **"Reflection"** part describing the impact of the CPD activity on your professional practice.

Record CPD Activity : John Doe	( License No : ╳		
Category*	Sub-Category*		CPD Activity*
Category 1 - Accredited Group Learning Activity	Accredited Group Learning Activities	•	Conferences, symposia, seminars and workshops
Activity Type*	Name / Title of Activity*		Format of the Activity*
Workshop -			$_{\odot}$ Face to Face $_{\bigcirc}$ Online $_{\bigcirc}$ Blended
			Location of the Activity *
			⊚ Qatar
Credits Awarded	Activity Completion*		No. of Hours Spent *
2.75	14/10/2023	<b></b>	2.75
			Enter No. of Hours Spent and not credits
Describe the outcome or impact on your professional p	oractice (Reflection):*	on"	
Describe the outcome or impact of the activity on your profession	al practice (What		
did you learn? What additional learning are you planning to comp			

• Answer, to the best of your knowledge, the five questions included in the **"Feedback"** part to provide, to the DHP, some insights about the CPD activity.

Please **note that** this feedback shall be used for DHP's internal review purposes only and that DHP will not share any identifiable feedback with CPD providers.

edBack:*
Please note that DHP will not share your feedback with CPD providers. It's only for DHP's internal review purposes.
Was the activity provided free of charge?
O Yes, the activity was free of charge.
○ No, I paid for attending the activity.
Was the activity sponsored?
○ Yes, the activity was sponsored
○ No, the activity was not sponsored
Do you feel the activity was free of commercial bias or influence?
○ Yes, the activity was balanced and free of commercial bias/influence
○ No, the activity had bias.
Was the content of the activity scientifically-credible and evidence based?
○ Yes, the activity content was scientifically-credible and evidence-based
○ No, the activity content was not scientifically-credible or evidence-based
Overall, how do you rate this CPD activity? (With 1 as the lowest and 10 as the highest rating)
010203040506070809010
Ĵ Submit to DHP

- Click on **J** Submit to DHP button to complete the CPD activity recording and claim the credits reported for the CPD activity.
- Click on **D** close button to go back without submitting the "Reflection and Feedback".

#### Download Credit Verification Report

 Once the "Reflection and Feedback" part of the CPD activity recording is completed and submitted to DHP, the CPD activity shall appear under "My Completed CPD Activities" dashboard with a status Overified by DHP

-	Profile Details							
	Email		Phone					
0	JhonDoe@hotmail.com		0000 0000					
	Place of Work		Expiry Date					
Jhon Doe	Polyclinic Doha		License No : P100 Expiry Date : 16 /					
P100 Physician	+ Record CPD Activity				2			
My Portfolio My Incomplete CPD Activits CPD Cycle	es My Completed CPD Activities My P	OP My R	leports Attende	id CPD Activities				
17 Apr 2019 to 16 Apr 2022			-					
Category	Activity Title	Credit	Activity Completion	Status	Last Action Performed	View	Comments	Delete
Category 1 - Accredited Group Learning Activity		4.00	23/06/2022	S Verified by QCHP	17/04/2023	٩	•	
Category 1 - Accredited Group Learning Activity		2.00	04/02/2023	Submitted to QCHP	12/04/2023	۹	•	

• Click on <a> icon to view the details of the verified CPD activity and access the "Credit Verification Report".</a>

PD Activity Details	
CPD Activity Det	ails
Category Sub-Category	Category 1 - Accredited Group Learning Activity Accredited Group Learning Activities
CPD Activity	Accredited Group Learning Activities
Activity Title Format of Activity	Face to Face
Location of the Activity No. of Hours Spent	Others 1.00
Credits Awarded	1.00
Activity Completion Supporting Document/	13/12/2023 Certificate*
Attachments	
test_doc.pdf	
CREDIT VERIFICATION	DEPORT*
Print Verification Rep	

• Click Print Verification Report button to download the "Credit Verification Report".

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Recording CPD activities developed outside the State of Qatar and accredited by DHP-recognized international accreditation bodies.
Healthcare practitioners may self-record, as usual, their participation in CPD activities

- Healthcare practitioners may self-record, as usual, their participation in CPD activities developed outside the State of Qatar and accredited by DHP-recognized international accreditation bodies.
- To do so, go to your home page and click on the + Record CPD Activity button.

	Profile Details		
2	Email	Phone	
01	JhonDoe@hotmail.com	0000 0000	
	Place of Work	Expiry Date	
Jhon Doe	Polyclinic Doha	License No : P100 Expiry Date : 16 Apr 2021	
P100		Expiry Date : 10 Apr 2021	
Physician	+ Record CPD Activity		

• Complete the CPD activity recording, selecting the location of the activity to be outside Qatar and uploading a compliant certificate of participation, then submit to DHP

Category*		Sub-Category*	CPD Activity*
Category 1 - Accredited Group Learning Activity	•	Accredited Group Learning Activities	Conferences, symposia, seminars and workshops
ctivity Type*		Format of the Activity*	Location of the Activity *
Conference	•	● Face to Face ○ Online ○ Blended	○ Qatar ○ GCC
		Name / Title of Activity*	Credits Awarded
			10.00
Activity Completion*		No. of Hours Spent *	
08/04/2024	ė	10	
		Enter No. of Hours Spent and not credits	
escribe the outcome or impact on your profess	ional pra	ctice (Reflection):*	
Describe the outcome or impact of the activity on	Llearnt	about new techniques and updates related to	
your professional practice (What did you learn? What additional learning are you planning to			
complete? What changes are you planning to implement in your practice?)			
Certificate of attendance or letter describing the	e total ho	ours / credits completion from the responsible organization	n
Supporting Document/Certificate*			
Upload Files With Extension pdf, jpg & jpeg only			
Max File Resolution is : 2 MB			
Could add		↑ C <sup>1</sup>	
Cert1.pdf		± C	
Cert1.pdf		£ C	
Cert1.pdf		<b>⊥</b> C	
		1 C	Delete
Attachments		± C	Delete
Attachments		2 C	
Attachments Cert1.pdf		2 C	
Attachments Cent1.pdf		2 C	
Attachments Cent1.pdf	_	2 C	
Attachments Cent1.pdf		2 C	
Cert1.pdf Attachments Cert1.pdf Omments Enter Comments		± C	
Attachments		1 C	
Attachments		1 C	
Attachments		1 C	
Attachments Cent1.pdf		2 C	
Attachments Cent.pdf omments			
Attachments Cert1.pdf omments Enter Comments	Cio		
Attachments Cart1.pdf omments Enter Comments	Clo		
Attachments Cart1.pdf omments Enter Comments	Clo		

• Once the CPD activity recording is submitted to DHP, the CPD activity shall appear under "My Incomplete CPD Activities" dashboard / "CPD Activities Pending DHP Review" section and its status shall remain "Pending", until verified by DHP-AS.

	-	Profile Details								
		Email		Pho	one		4			
	01	johndoe@gmail.com		0000000						
		Place of Work	Place of Work			Expiry Date				
	John Doe Medical Center			License No : P100						
	P100				Expiry Date : 31 Mar 2024					
	Physician	+ Record CPD	Activity							
							÷		5	
My Portfolio	My Incomplete CPD Activ	ities My Completed CPD	Activities	My PDP My	Reports	Attended CPD Activities				
CPD Activi	ties Pending DHP Re	view								
Category		Activity Title	Credit	Activity Completion Date	Status		Last Action Performed	View	Comments	Delet
Category 1 - Accredited Group Learning Activity			1.00	14/12/2023	🔶 Pend	ling	24/12/2023	٩	•	×

#### Permission Request to Record Old Accredited CPD Activity

- Any DHP-accredited CPD activity conducted in the state of Qatar starting from January 7th, 2024, will be reported by the CPD provider, and there is no need for self-recording.
- Additionally, any CPD activity of Category 1 or accredited assessment activities of Category 3 conducted before January 7th, 2024, will not be able to be selfrecorded as usual. To record these activities, practitioners must submit a permission request to record old accredited CPD activities.

For submitting a Permission Request to Record Old Accredited CPD Activity:



🕂 Permission Request

click on the

button to submit old Accredited CPD.

<ul> <li>Permission Requ</li> </ul>		y /th,2024 please fill in a "Permissic	on request to record o	ld accredited CPD activit	ties"
ase note that	::				~
	of (category 1 or accredited assessment activities of catego ecognized by the DHP can be self-recorded as usual & shall	1 C C C C C C C C C C C C C C C C C C C		, ,,	,
ctions	CPD Cycle	Approval Date	Status	Reject Reason	Comment

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 Complete the Permission Request to Record Old Accredited CPD Activity, selecting the completion date of the activity before January 7th, 2024, and uploading a compliant certificate of participation, then. Submit to DHP

Permission Request to Record Old Accred	lited CPD Activity						
Instructions							
Healthcare practitioners who attended DHP Accredited/ DHP recogni transition period) may fill and submit this permission request to excep		y given by the DHP-AS to record these activities ( during the					
DHP-AS will review your request and decide whether to accept or reje	act the recording.						
Healthcare Practitioner Contact Details							
Full Name :	License No:	Organization:					
Phone No:*	Email:*						
Request to self record an old DHP Accredited or DHP recognized Cat This request applies to activities completed before 07/01/2024 .Please Rationale		matically uploaded by the CPD provider.					
Please provide an explanation for why you did not record this activity previously during the granted transition period.							
		6					
Record CPD Activity :							
Category*							

Submit to DHP Close

## **Frequently Asked Questions**

# 1. What will happen after implementation of the National CME/CPD Electronic System new enhancement (update)?

After implementation of the new enhancement (update) on January 7, 2024, healthcare practitioners will **no longer be required to self-record** their participation in the following CPD activities of the National CPD Framework if they are **conducted in the State of Qatar**:

- Category 1 Accredited Group Learning Activities.
- Accredited assessment Category 3 CPD activities.

If those activities were **developed/held outside of Qatar**, then they have to be recorded by the practitioner as usual.

## 2. How will my participation in Category 1 and accredited assessment Category 3 CPD activities conducted in the State of Qatar be recorded in my e-Portfolio account?

Healthcare practitioners' participation in DHP-accredited CPD activities (Category 1 and accredited assessment Category 3 CPD activities of the National CPD Framework) conducted in the State of Qatar shall be made by direct reporting to the DHP-AS from the CPD activity provider using a standardized attendance record that contains the healthcare practitioner's QID and license numbers as well as the number of CPD credit hours granted to the healthcare practitioner.

# 3. How can I claim the credits for an attended CPD activity that was reported by the CPD activity provider?

Once the CPD activity attendance is reported (by the CPD activity provider), healthcare practitioners shall receive email notifications of attendance requesting them to complete a the "Reflection and Feedback" section in their "CPD e-Portfolio" accounts. After completing the "Reflection and Feedback" part and submitting it to DHP, the CPD activity shall appear under "My Completed CPD Activities" dashboard with a status "Verified by DHP" and the credits for the attended CPD activity will be added to the healthcare practitioner's CPD cycle.

# 4. How can I complete the "Reflection and Feedback" part to be able to claim the credits for a CPD activity that was reported by the CPD activity provider?

There is a new tab created, called "Attended CPD Activities", in the home section of the "CPD e-Portfolio" accounts. The "Attended CPD Activities" dashboard will show a list of DHP-accredited CPD activities reported (by the CPD activity providers) and still pending healthcare practitioners' completion of the "Reflection and Feedback" part. Healthcare practitioners may click the "Get CPD Credit" button to complete the "Reflection and Feedback" part and claim the CPD activity's credits.

# 5. When I complete the "Reflection and Feedback" part for an attended CPD activity that was reported by the CPD activity provider, will the CPD activity provider get to know my feedback?

Healthcare practitioners' feedback shall be used for DHP's internal review purposes only and will not be shared with CPD activity providers.

# 6. What about the other types of CPD activities of the National CPD Framework? How healthcare practitioners' participation in those CPD activities will be recorded?

After January 7, 2024, healthcare practitioners will still be able to self-record, in their e-Portfolio accounts, their participation in the following CPD activities of the National CPD Framework: Accredited CPD activities developed outside the State of Qatar and accredited by DHP-recognized international accreditation bodies (face-to-face and online).

- Category 2 Self-Directed Learning Activities.
- Non-accredited Category 3 (other assessment) CPD activities.

# 7. What do you mean by "All submissions of CPD activities accredited by DHP-recognized international accreditation bodies and developed outside the State of Qatar shall be verified by the DHP-AS"?

It means that all such submissions will be checked by DHP-AS to verify if they are compliant with the "DHP-AS CPD Activities Developed Outside the State of Qatar" policy. Once the CPD activity is submitted to DHP, it will appear under "My Incomplete CPD Activities" dashboard > "CPD Activities Pending DHP Review" section and its status shall remain "Pending", until the CPD activity is verified by DHP-AS.

# 8. What about the previously attended CPD activities (before January 7, 2024)? How can I claim the credits for those CPD activities?

For previously attended DHP-accredited CPD activities (Category 1 and accredited assessment Category 3 CPD activities) conducted before January 7, 2024, the DHP-AS shall give healthcare practitioners a 2-month transitional period from the date of the enhancement (update) implementation (ending March 6, 2024) to self-record those CPD activities, provided that the activities are participated in during the healthcare practitioner's current CPD cycle. Following this transitional period, healthcare practitioners shall not be able to self-record any previously attended DHP-accredited CPD activity.