



## A Live Expert Panel Discussion: Engaging Patients for Patient Safety

(Activity Code: AGI-03-P141)

September 6th 2023, 12:30pm – 1:30pm

Venue: Delivered virtually via WebEx

Target Audience: All Healthcare Professions

### Aim:

To discuss the role of patients and their families and caregivers in the policies and practices for safe health care.

### Overall learning objectives:

To understand the need for active engagement of patients and their families and caregivers in all settings and at all levels of health care to improve patient safety and to distinguish plausible efforts to engage patients and families in policies and practices for safe health care.

### Panelists:

Dr. Sohel Mohamed Gamal Ahmed: Consultant Anaesthetist & Intensivist, Hamad General Hospital.

Dr Anas Hamad. Director of Pharmacy Department, National Center for Cancer Care & Research. Head of Medication Safety & Quality Center, HMC Pharmacy Executive Office.

Dr Somia Elfaki. Assistant Executive Director QPS. Corporate Quality Improvement & Patient Safety Dep. HMC

Ms Sumera Farhan. Clinical Quality and Patient Safety Specialist. Sidra Medicine

Mr Thabit Melham. Executive Director of Nursing- Corporate Nursing and Midwifery- Quality and Patient Safety at Hamad Medical Corporation.

**Activity schedule:**

Time and Speakers	Schedule and Learning outcomes
12:30pm-12:35pm Dr Zachariah Nazar	Welcoming and introduction
12:35-1:00pm Panelist presentations	<ul style="list-style-type: none"> <li>•To understand the need for active engagement of patients and their families and caregivers in all settings and at all levels of health care to improve patient safety;</li> <li>•To review the local efforts and challenges implementing initiatives to enhance patients contributions to improve patient safety;</li> <li>•To distinguish plausible strategies to engage patients and families in policies and practices for safe health care.</li> </ul>
1:00-1:25	Panel discussion & Audience Q&A
1:25-1:30	Post-Activity Evaluation

\* The scientific planning committee has reviewed all disclosed financial relationships of speakers, moderators, facilitators and/or authors in advance of this CPD activity and has implemented procedures to manage any potential or real conflicts of interest.

\* "This activity is an Accredited group learning activity (Category 1) as defined by Ministry of Public Health's Department of Healthcare Professions - Accreditation Section and is approved for a maximum number of 1 Hour."

\* "CPD-HP (QU—Health) is accredited by Ministry of Public Health's Department of Healthcare Professions - Accreditation Section (DHP – AS) as a provider of continuing professional development."

## SPEAKERS



**Dr Somia Elfaki. Assistant Executive Director for Patient Safety**

MSc in Pharmaceutical Quality Assurance and Biotechnology from Ireland, an MSc in Molecular Biology, and a Doctor of Veterinary Medicine from the University of Khartoum.

Dr. Somia Elfaki is the Assistant Executive Director of Quality and Patient Safety at the Corporate QPS & Clinical Transformation Department at Hamad Medical Corporation. With an experience of more than 10 years in quality management, she leads the Quality and Patient Safety Program, Quality Improvement, and Quality Planning section at the corporate level. She is a dedicated patient safety professional with a proven track record of implementing effective strategies to enhance healthcare quality and safety. Skilled in risk assessment, process improvement, and interdisciplinary collaboration. Before transitioning to healthcare quality, she worked

in multiple international Biopharmaceutical companies in Europe for several years, leading the different disciplines of quality management (i.e., QI, QA, QC, QS) for new medicinal products. She is an improvement advisor and faculty member for the corporate QPS department educational programs and QI initiatives, teaching and coaching improvers, and healthcare systems across HMC. She graduated from the Improvement Leadership Program by HHQI & IHI at HMC. Dr. Somia is a Certified Professional in Healthcare Quality (CPHQ), Professional Patient Safety (CPPS), Project Management Professional (PMP), and Lean Six Sigma Green Belt.



**Ms Sumera Farhan. Quality and Patient Safety Specialist in Clinical Quality and Accreditation Department, Sidra Medicine**

MBA Health and Hospital Administration – Bachelors of Science in Nursing, Certified Professional in Healthcare Quality and Enterprise Risk management specialist

With a profound commitment to healthcare quality and patient safety, Ms Sumera has been working as clinical professional with over 11 years of experience in clinical and administrative roles.

Her journey began with a Bachelor's degree in Science of Nursing (BScN) from Aga Khan University & Hospital. Followed with an MBA in Health Administration and Management from the Institute of Business Management. Recently she has completed her certification as a Professional in Healthcare Quality (CPHQ).

Currently serving as a Specialist Clinical Quality and Accreditation at Sidra Medicine, Her role is to conduct comprehensive and systematic analysis to evaluate patient safety events and to drive sustainable improvements in patient safety and quality. Part of her responsibilities is to develop and execute assessment methodologies, spearheading departmental projects, and ensuring the alignment of quality plans with organizational goals

As an integral part of the healthcare ecosystem, she actively contributes to Joint Commission International Accreditation (JCIA) tracer activities and audits, thereby playing a crucial role in ensuring strict compliance with exacting accreditation requirements.

Her journey is characterized by an unyielding commitment to the highest standards of healthcare quality and patient well-being.



**Dr. Anas Hamad. Director of Pharmacy Department, National Center for Cancer Care & Research. Head of Medication Safety & Quality Center, HMC Pharmacy Executive Office.**

PhD, MSc, DMS, BPharm, RPh

Dr. Anas joined HMC in 2006 after graduating from the University of Jordan. In 2009, he obtained a MSc degree in Clinical Pharmacy, International Practice and Policy from the University of London. He completed his PhD in Clinical Practice and Medication Use in 2015 at King's College London. He also acquired an Executive Diploma in Health Services Management from Greenwich School of Management.

Dr. Anas has gained sufficient experience in conducting and assessing research. He has several publications in international peer-reviewed journals. He is currently a reviewer for the International Journal of Clinical Pharmacy. Dr. Anas has served as a speaker, presenter

and scientific committee member in several national, regional and international events. He is a core member in the HMC Institutional Review Board in addition to various hospital and corporate committees focusing on pharmacy practice, medication use, research, patient safety and service quality



**Mr Thabit Melhem. Executive Director of Nursing- Corporate Nursing and Midwifery- Quality and Patient Safety**

Thabit is currently an Executive Director of Nursing- Corporate Nursing and Midwifery- Quality and Patient Safety at Hamad Medical Corporation. He joined Hamad Medical Corporation in 2015 as the Director of Nursing overseeing multiple clinical areas at the Heart Hospital then transitioned to Corporate Nursing and Midwifery in 2017. Thabit received a Bachelor of Science degree in nursing from Bethlehem University and a Master of Science in Nursing from Lewis University, Chicago Area-USA.

Thabit has a strong operational and leadership background working for Weiss Memorial Hospital in Chicago. During his 13 years at Weiss Memorial Hospital, he led multiple clinical areas including Cardiology Progressive Care, Critical Care and Rehabilitation areas. He also served as an Adjunct Faculty teaching for Lewis University.

Thabit began his nursing career at Augusta Victoria Hospital-Lutheran World Federation in Jerusalem in various clinical areas including Intensive Care Unit, Medical-Surgical Unit, emergency department and outpatient's area.



**Dr. Soheil M G Ahmed**

Dr. Sohel is a Consultant Anesthetist and Intensivist (SICU) who joined HMC in November 2015. Previously, we worked as a Consultant Anesthetist and Intensivist at Sligo University Hospital, Ireland.

Dr. Sohel is a Graduate of University of Khartoum, Sudan (1999) and a Fellow of College of Anesthetists Ireland (FCAI). He is also a Fellow of the Joint Faculty of Intensive Care Medicine in Ireland (FJFICMI). He holds the European Diploma of Anesthesia and Intensive Care (ESA&IC) and the European Diploma in Intensive Care (EDIC).

Dr. Sohel is a Member of the Irish Critical Care Trial Group (ICCTG). His areas of interests include: perioperative outcomes, hepatobiliary critical care and sepsis.